NETMANAGE

Intelligence Report New Campaigns from Scattered Spider



Table of contents

Overview

•	Description	3
•	Confidence	3
•	Content	4

Entities

•	Intrusion-Set	5
•	Attack-Pattern	6
•	Sector	12

External References

14

Overview

Description

Scattered Spider, a financially motivated threat actor group, has been conducting aggressive phishing campaigns targeting various industries, particularly the finance and insurance sectors. Their tactics involve creating convincing lookalike domains and login pages to lure victims into revealing credentials. Defenders should remain vigilant, monitor for suspicious domains, and educate employees about identifying phishing attempts.

Confidence

This value represents the confidence in the correctness of the data contained within this report.

100 / 100



Content

N/A

Intrusion-Set

Name

Scattered Spider

Description

[Scattered Spider](https://attack.mitre.org/groups/G1015) is a native English-speaking cybercriminal group that has been active since at least 2022.(Citation: CrowdStrike Scattered Spider Profile)(Citation: MSTIC Octo Tempest Operations October 2023) The group initially targeted customer relationship management and business-process outsourcing (BPO) firms as well as telecommunications and technology companies. Beginning in 2023, [Scattered Spider](https://attack.mitre.org/groups/G1015) expanded its operations to compromise victims in the gaming, hospitality, retail, MSP, manufacturing, and financial sectors.(Citation: MSTIC Octo Tempest Operations October 2023) During campaigns, [Scattered Spider](https://attack.mitre.org/groups/G1015) has leveraged targeted social-engineering techniques, attempted to bypass popular endpoint security tools, and more recently, deployed ransomware for financial gain.(Citation: CISA Scattered Spider Advisory November 2023)(Citation: CrowdStrike Scattered Spider Profile)(Citation: MSTIC Octo Tempest Operations October 2023)(Citation: CrowdStrike TELCO BPO Campaign December 2022)

Attack-Pattern

ame	
1588	
1588	
escription	

Adversaries may buy and/or steal capabilities that can be used during targeting. Rather than developing their own capabilities in-house, adversaries may purchase, freely download, or steal them. Activities may include the acquisition of malware, software (including licenses), exploits, certificates, and information relating to vulnerabilities. Adversaries may obtain capabilities to support their operations throughout numerous phases of the adversary lifecycle. In addition to downloading free malware, software, and exploits from the internet, adversaries may purchase these capabilities from third-party entities. Third-party entities can include technology companies that specialize in malware and exploits, criminal marketplaces, or from individuals.(Citation: NationsBuying)(Citation: PegasusCitizenLab) In addition to purchasing capabilities, adversaries may steal capabilities from third-party entities (including other adversaries). This can include stealing software licenses, malware, SSL/TLS and code-signing certificates, or raiding closed databases of vulnerabilities or exploits.(Citation: DiginotarCompromise)

Name

T1598

ID

Description

Adversaries may send phishing messages to elicit sensitive information that can be used during targeting. Phishing for information is an attempt to trick targets into divulging information, frequently credentials or other actionable information. Phishing for information is different from [Phishing](https://attack.mitre.org/techniques/T1566) in that the objective is gathering data from the victim rather than executing malicious code. All forms of phishing are electronically delivered social engineering. Phishing can be targeted, known as spearphishing. In spearphishing, a specific individual, company, or industry will be targeted by the adversary. More generally, adversaries can conduct non-targeted phishing, such as in mass credential harvesting campaigns. Adversaries may also try to obtain information directly through the exchange of emails, instant messages, or other electronic conversation means.(Citation: ThreatPost Social Media Phishing)(Citation: TrendMictro Phishing)(Citation: PCMag FakeLogin)(Citation: Sophos Attachment)(Citation: GitHub Phishery) Victims may also receive phishing messages that direct them to call a phone number where the adversary attempts to collect confidential information.(Citation: Avertium callback phishing) Phishing for information frequently involves social engineering techniques, such as posing as a source with a reason to collect information (ex: [Establish Accounts](https://attack.mitre.org/techniques/T1585) or [Compromise Accounts](https://attack.mitre.org/techniques/T1586)) and/or sending multiple, seemingly urgent messages. Another way to accomplish this is by forging or spoofing(Citation: Proofpoint-spoof) the identity of the sender which can be used to fool both the human recipient as well as automated security tools.(Citation: cyberproof-double-bounce) Phishing for information may also involve evasive techniques, such as removing or manipulating emails or metadata/headers from compromised accounts being abused to send messages (e.g., [Email Hiding Rules](https://attack.mitre.org/techniques/T1564/008)). (Citation: Microsoft OAuth Spam 2022)(Citation: Palo Alto Unit 42 VBA Infostealer 2014)

Name
T1585
ID
T1585
Description

Adversaries may create and cultivate accounts with services that can be used during targeting. Adversaries can create accounts that can be used to build a persona to further operations. Persona development consists of the development of public information, presence, history and appropriate affiliations. This development could be applied to social media, website, or other publicly available information that could be referenced and scrutinized for legitimacy over the course of an operation using that persona or identity. (Citation: NEWSCASTER2014)(Citation: BlackHatRobinSage) For operations incorporating social engineering, the utilization of an online persona may be important. These personas may be fictitious or impersonate real people. The persona may exist on a single site or across multiple sites (ex: Facebook, LinkedIn, Twitter, Google, GitHub, Docker Hub, etc.). Establishing a persona may require development of additional documentation to make them seem real. This could include filling out profile information, developing social networks, or incorporating photos.(Citation: NEWSCASTER2014)(Citation: BlackHatRobinSage) Establishing accounts can also include the creation of accounts with email providers, which may be directly leveraged for [Phishing for Information](https:// attack.mitre.org/techniques/T1598) or [Phishing](https://attack.mitre.org/techniques/ T1566).(Citation: Mandiant APT1) In addition, establishing accounts may allow adversaries to abuse free services, such as registering for trial periods to [Acquire Infrastructure] (https://attack.mitre.org/techniques/T1583) for malicious purposes.(Citation: Free Trial PurpleUrchin)

Name
T1586
ID
T1586
Description

Adversaries may compromise accounts with services that can be used during targeting. For operations incorporating social engineering, the utilization of an online persona may be important. Rather than creating and cultivating accounts (i.e. [Establish Accounts](https://attack.mitre.org/techniques/T1585)), adversaries may compromise existing accounts. Utilizing an existing persona may engender a level of trust in a potential victim if they have a relationship, or knowledge of, the compromised persona. A variety of methods exist for compromising accounts, such as gathering credentials via [Phishing for Information] (https://attack.mitre.org/techniques/T1598), purchasing credentials from third-party sites, brute forcing credentials (ex: password reuse from breach credential dumps), or paying

employees, suppliers or business partners for access to credentials.(Citation: AnonHBGary) (Citation: Microsoft DEV-0537) Prior to compromising accounts, adversaries may conduct Reconnaissance to inform decisions about which accounts to compromise to further their operation. Personas may exist on a single site or across multiple sites (ex: Facebook, LinkedIn, Twitter, Google, etc.). Compromised accounts may require additional development, this could include filling out or modifying profile information, further developing social networks, or incorporating photos. Adversaries may directly leverage compromised email accounts for [Phishing for Information](https://attack.mitre.org/ techniques/T1598) or [Phishing](https://attack.mitre.org/techniques/T1566).

Name	
T1566	
ID	
T1566	

Description

Adversaries may send phishing messages to gain access to victim systems. All forms of phishing are electronically delivered social engineering. Phishing can be targeted, known as spearphishing. In spearphishing, a specific individual, company, or industry will be targeted by the adversary. More generally, adversaries can conduct non-targeted phishing, such as in mass malware spam campaigns. Adversaries may send victims emails containing malicious attachments or links, typically to execute malicious code on victim systems. Phishing may also be conducted via third-party services, like social media platforms. Phishing may also involve social engineering techniques, such as posing as a trusted source, as well as evasive techniques such as removing or manipulating emails or metadata/headers from compromised accounts being abused to send messages (e.g., [Email Hiding Rules](https://attack.mitre.org/techniques/T1564/008)).(Citation: Microsoft OAuth Spam 2022)(Citation: Palo Alto Unit 42 VBA Infostealer 2014) Another way to accomplish this is by forging or spoofing(Citation: Proofpoint-spoof) the identity of the sender which can be used to fool both the human recipient as well as automated security tools.(Citation: cyberproof-double-bounce) Victims may also receive phishing messages that instruct them to call a phone number where they are directed to visit a malicious URL, download malware,(Citation: sygnia Luna Month)(Citation: CISA Remote Monitoring and Management Software) or install adversary-accessible remote management tools onto their computer (i.e., [User Execution](https://attack.mitre.org/techniques/T1204)).(Citation: Unit42 Luna Moth)

Name			
T1589			
ID			
T1589			

Description

Adversaries may gather information about the victim's identity that can be used during targeting. Information about identities may include a variety of details, including personal data (ex: employee names, email addresses, security question responses, etc.) as well as sensitive details such as credentials or multi-factor authentication (MFA) configurations. Adversaries may gather this information in various ways, such as direct elicitation via [Phishing for Information](https://attack.mitre.org/techniques/T1598). Information about users could also be enumerated via other active means (i.e. [Active Scanning](https:// attack.mitre.org/techniques/T1595)) such as probing and analyzing responses from authentication services that may reveal valid usernames in a system or permitted MFA / methods associated with those usernames.(Citation: GrimBlog UsernameEnum)(Citation: Obsidian SSPR Abuse 2023) Information about victims may also be exposed to adversaries via online or other accessible data sets (ex: [Social Media](https://attack.mitre.org/ techniques/T1593/001) or [Search Victim-Owned Websites](https://attack.mitre.org/ techniques/T1594)).(Citation: OPM Leak)(Citation: Register Deloitte)(Citation: Register Uber) (Citation: Detectify Slack Tokens)(Citation: Forbes GitHub Creds)(Citation: GitHub truffleHog) (Citation: GitHub Gitrob)(Citation: CNET Leaks) Gathering this information may reveal opportunities for other forms of reconnaissance (ex: [Search Open Websites/Domains] (https://attack.mitre.org/techniques/T1593) or [Phishing for Information](https:// attack.mitre.org/techniques/T1598)), establishing operational resources (ex: [Compromise] Accounts](https://attack.mitre.org/techniques/T1586)), and/or initial access (ex: [Phishing] (https://attack.mitre.org/techniques/T1566) or [Valid Accounts](https://attack.mitre.org/ techniques/T1078)).

Name

T1600

D

T1600

Description

Adversaries may compromise a network device's encryption capability in order to bypass encryption that would otherwise protect data communications. (Citation: Cisco Synful Knock Evolution) Encryption can be used to protect transmitted network traffic to maintain its confidentiality (protect against unauthorized disclosure) and integrity (protect against unauthorized changes). Encryption ciphers are used to convert a plaintext message to ciphertext and can be computationally intensive to decipher without the associated decryption key. Typically, longer keys increase the cost of cryptanalysis, or decryption without the key. Adversaries can compromise and manipulate devices that perform encryption of network traffic. For example, through behaviors such as [Modify System Image](https://attack.mitre.org/techniques/T1601), [Reduce Key Space](https:// attack.mitre.org/techniques/T1600/002), an adversary can negatively effect and/or eliminate a device's ability to securely encrypt network traffic. This poses a greater risk of unauthorized disclosure and may help facilitate data manipulation, Credential Access, or Collection efforts. (Citation: Cisco Blog Legacy Device Attacks)

Name			
T1602			
ID			
T1602			
Description			

Adversaries may collect data related to managed devices from configuration repositories. Configuration repositories are used by management systems in order to configure, manage, and control data on remote systems. Configuration repositories may also facilitate remote access and administration of devices. Adversaries may target these repositories in order to collect large quantities of sensitive system administration data. Data from configuration repositories may be exposed by various protocols and software and can store a wide variety of data, much of which may align with adversary Discovery objectives.(Citation: US-CERT-TA18-106A)(Citation: US-CERT TA17-156A SNMP Abuse 2017)



Sector

Name Telecommunications Description Private and public entities involved in the production, transport and dissemination of information and communication signals. Name Retail Description Distribution and sale of goods directly to the consumer. Name Manufacturing Description Private entities transforming and selling goods, products and equipment which are not included in other activity sectors. Name

Technology

Description

Private entities related to the research, development, manufacturing and distribution of electronics, softwares, computers and products related to information technologies.

Name

Insurance

Description

Companies, either insurance companies or mutual insurance companies, that provides insurance services to customers.

Name

Finance

Description

Public and private entities involved in the allocation of assets and liabilities over space and time.

External References

• https://www.cyberresilience.com/threatonomics/resilience-threat-researchers-identifynew-campaigns-from-scattered-spider/

• https://otx.alienvault.com/pulse/663ddbdf6d0f3e9aba3f095a