NETMANAGE

Intelligence Report Threat Brief: ConnectWise ScreenConnect Vulnerabilities



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Overview

Description

ConnectWise was notified of two vulnerabilities impacting their remote desktop software ScreenConnect on Feb. 13, 2024. The vulnerabilities allow for remote code execution and authentication bypass. As of Feb. 21, 2024, over 18,000 IP addresses were observed hosting vulnerable ScreenConnect software globally. The vulnerabilities are considered highly severe and likely to be exploited. Mitigation guidance recommends patching vulnerable systems as soon as possible.

Confidence

This value represents the confidence in the correctness of the data contained within this report.

15 / 100



Content

N/A

Indicator

Name

155.133.5.15

Description

- **Zip Code:** N/A - **ISP:** ABM Uslugi Instalatorskie BOGDAN MUCHARSKI - **ASN:** 3 -**Organization:** ABM Uslugi Instalatorskie BOGDAN MUCHARSKI - **Is Crawler:** False -**Timezone:** America/New_York - **Mobile:** False - **Host:** 155.133.5.15 - **Proxy:** False - **VPN:** False - **TOR:** False - **Active VPN:** False - **Active TOR:** False -**Recent Abuse:** False - **Bot Status:** False - **Connection Type:** Premium required. -**Abuse Velocity:** Premium required. - **Country Code:** US - **Region:** Georgia -**City:** Atlanta - **Latitude:** 33.75 - **Longitude:** -84.39

Pattern Type

stix

Pattern

[ipv4-addr:value = '155.133.5.15']

Name

155.133.5.14

Description

- **Zip Code:** N/A - **ISP:** ABM Uslugi Instalatorskie BOGDAN MUCHARSKI - **ASN:** 3 -**Organization:** ABM Uslugi Instalatorskie BOGDAN MUCHARSKI - **Is Crawler:** False -**Timezone:** America/New_York - **Mobile:** False - **Host:** 155.133.5.14 - **Proxy:** False - **VPN:** False - **TOR:** False - **Active VPN:** False - **Active TOR:** False -**Recent Abuse:** False - **Bot Status:** False - **Connection Type:** Premium required. -**Abuse Velocity:** Premium required. - **Country Code:** US - **Region:** Georgia -**City:** Atlanta - **Latitude:** 33.75 - **Longitude:** -84.39

Pattern Type stix Pattern [ipv4-addr:value = '155.133.5.14'] Name 118.69.65.60 Description

Zip Code: N/A - **ISP:** FPT Telecom - **ASN:** 18403 - **Organization:** FPT Telecom
Is Crawler: False - **Timezone:** Asia/Ho_Chi_Minh - **Mobile:** False - **Host:**
118.69.65.60 - **Proxy:** True - **VPN:** False - **TOR:** False - **Active VPN:** False **Active TOR:** False - **Recent Abuse:** True - **Bot Status:** True - **Connection Type:**
Premium required. - **Abuse Velocity:** Premium required. - **Country Code:** VN **Region:** Ho Chi Minh - **City:** Ho Chi Minh City - **Latitude:** 10.82 - **Longitude:**

Pattern Type

stix

Pattern

[ipv4-addr:value = '118.69.65.60']



Vulnerability

Name
CVE-2024-1709
Name



Malware

Name

screenconnect

Attack-Pattern

Name

Windows Command Shell

ID

T1059.003

Description

Adversaries may abuse the Windows command shell for execution. The Windows command shell ([cmd](https://attack.mitre.org/software/S0106)) is the primary command prompt on Windows systems. The Windows command prompt can be used to control almost any aspect of a system, with various permission levels required for different subsets of commands. The command prompt can be invoked remotely via [Remote Services](https://attack.mitre.org/techniques/T1021) such as [SSH](https://attack.mitre.org/techniques/T1021) output as [SSH](https://attack.mitre.org/techniques/T1021/004).(Citation: SSH in Windows) Batch files (ex: .bat or .cmd) also provide the shell with a list of sequential commands to run, as well as normal scripting operations such as conditionals and loops. Common uses of batch files include long or repetitive tasks, or the need to run the same set of commands on multiple systems. Adversaries may leverage [cmd](https://attack.mitre.org/software/S0106) to execute various commands and payloads. Common uses include [cmd](https://attack.mitre.org/software/S0106) to execute various with input and output forwarded over a command and control channel.

Name

Valid Accounts

ID

T1078

Description

Adversaries may obtain and abuse credentials of existing accounts as a means of gaining Initial Access, Persistence, Privilege Escalation, or Defense Evasion. Compromised credentials may be used to bypass access controls placed on various resources on systems within the network and may even be used for persistent access to remote systems and externally available services, such as VPNs, Outlook Web Access, network devices, and remote desktop.(Citation: volexity_0day_sophos_FW) Compromised credentials may also grant an adversary increased privilege to specific systems or access to restricted areas of the network. Adversaries may choose not to use malware or tools in conjunction with the legitimate access those credentials provide to make it harder to detect their presence. In some cases, adversaries may abuse inactive accounts: for example, those belonging to individuals who are no longer part of an organization. Using these accounts may allow the adversary to evade detection, as the original account user will not be present to identify any anomalous activity taking place on their account.(Citation: CISA MFA PrintNightmare) The overlap of permissions for local, domain, and cloud accounts across a network of systems is of concern because the adversary may be able to pivot across accounts and systems to reach a high level of access (i.e., domain or enterprise administrator) to bypass access controls set within the enterprise.(Citation: TechNet Credential Theft)

Name

Exploitation of Remote Services

ID

T1210

Description

Adversaries may exploit remote services to gain unauthorized access to internal systems once inside of a network. Exploitation of a software vulnerability occurs when an adversary takes advantage of a programming error in a program, service, or within the operating system software or kernel itself to execute adversary-controlled code. A common goal for post-compromise exploitation of remote services is for lateral movement to enable access

to a remote system. An adversary may need to determine if the remote system is in a vulnerable state, which may be done through [Network Service Discovery](https:// attack.mitre.org/techniques/T1046) or other Discovery methods looking for common, vulnerable software that may be deployed in the network, the lack of certain patches that may indicate vulnerabilities, or security software that may be used to detect or contain remote exploitation. Servers are likely a high value target for lateral movement exploitation, but endpoint systems may also be at risk if they provide an advantage or access to additional resources. There are several well-known vulnerabilities) and RDP (Citation: NVD CVE-2017-0176) as well as applications that may be used within internal networks such as MySQL (Citation: NVD CVE-2016-6662) and web server services.(Citation: NVD CVE-2014-7169) Depending on the permissions level of the vulnerable remote service an adversary may achieve [Exploitation for Privilege Escalation](https://attack.mitre.org/ techniques/T1068) as a result of lateral movement exploitation as well.

Name

Phishing

ID			
T1566			

Description

Adversaries may send phishing messages to gain access to victim systems. All forms of phishing are electronically delivered social engineering. Phishing can be targeted, known as spearphishing. In spearphishing, a specific individual, company, or industry will be targeted by the adversary. More generally, adversaries can conduct non-targeted phishing, such as in mass malware spam campaigns. Adversaries may send victims emails containing malicious attachments or links, typically to execute malicious code on victim systems. Phishing may also be conducted via third-party services, like social media platforms. Phishing may also involve social engineering techniques, such as posing as a trusted source, as well as evasive techniques such as removing or manipulating emails or metadata/headers from compromised accounts being abused to send messages (e.g., [Email Hiding Rules](https://attack.mitre.org/techniques/T1564/008)).(Citation: Microsoft OAuth Spam 2022)(Citation: Palo Alto Unit 42 VBA Infostealer 2014) Another way to accomplish this is by forging or spoofing(Citation: Proofpoint-spoof) the identity of the sender which can be used to fool both the human recipient as well as automated security tools.(Citation: cyberproof-double-bounce) Victims may also receive phishing messages that instruct them to call a phone number where they are directed to visit a malicious URL,

download malware,(Citation: sygnia Luna Month)(Citation: CISA Remote Monitoring and Management Software) or install adversary-accessible remote management tools onto their computer (i.e., [User Execution](https://attack.mitre.org/techniques/T1204)).(Citation: Unit42 Luna Moth)

Name

External Remote Services

ID

T1133

Description

Adversaries may leverage external-facing remote services to initially access and/or persist within a network. Remote services such as VPNs, Citrix, and other access mechanisms allow users to connect to internal enterprise network resources from external locations. There are often remote service gateways that manage connections and credential authentication for these services. Services such as [Windows Remote Management] (https://attack.mitre.org/techniques/T1021/006) and [VNC](https://attack.mitre.org/ techniques/T1021/005) can also be used externally.(Citation: MacOS VNC software for Remote Desktop) Access to [Valid Accounts](https://attack.mitre.org/techniques/T1078) to use the service is often a requirement, which could be obtained through credential pharming or by obtaining the credentials from users after compromising the enterprise network.(Citation: Volexity Virtual Private Keylogging) Access to remote services may be used as a redundant or persistent access mechanism during an operation. Access may also be gained through an exposed service that doesn't require authentication. In containerized environments, this may include an exposed Docker API, Kubernetes API server, kubelet, or web application such as the Kubernetes dashboard.(Citation: Trend Micro Exposed Docker Server)(Citation: Unit 42 Hildegard Malware)



Country

Name

United Kingdom



Region

Name
Northern Europe
Name
Europe



IPv4-Addr

Value	
118.69.65.60	
155.133.5.14	
155.133.5.15	

External References

• https://unit42.paloaltonetworks.com/connectwise-threat-brief-cve-2024-1708-cve-2024-1709/

• https://otx.alienvault.com/pulse/65d7134259cde10ec48751f6